

Consultation regarding the Novel Coronavirus

Consultation Service (Consultation Center for returnees and those in close contact with the virus)

A telephone consultation service has been set up to address the concerns of residents of the prefecture regarding the outbreak of the novel coronavirus.

Health Care Center	Iwakuni Health and Welfare Center	0 8 2 7 - 2 9 - 1 5 2 3
	Yanai Health and Welfare Center	0 8 2 0 - 2 2 - 3 6 3 1
	Shunan Health and Welfare Center	0 8 3 4 - 3 3 - 6 4 2 3
	Yamaguchi Health and Welfare Center	0 8 3 - 9 3 4 - 2 5 3 3
	Yamaguchi Health and Welfare Center Hofu Branch	0 8 3 5 - 2 2 - 3 7 4 0
	Ube Health and Welfare Center	0 8 3 6 - 3 1 - 3 2 0 3
	Nagato Health and Welfare Center	0 8 3 7 - 2 2 - 2 8 1 1
	Hagi Health and Welfare Center	0 8 3 8 - 2 5 - 2 6 6 7
	Shimonoseki City Shimonoseki Public Health Center ※	0 8 3 - 2 5 0 - 7 7 7 8
	Prefectural Health Promotion Division ※	0 8 3 - 9 3 3 - 3 5 0 2



【Hours】 9:00~17:00 (multilingual support available)

※The Shimonoseki City Shimonoseki Public Health Center (for the citizens of Shimonoseki) and the Prefectural Health Promotion Division will correspond on weekends and holidays

Regarding consultation services from overseas returnees and those in close contact with the virus (Consultation Center for returnees and those in close contact with the virus)

If you think that you're infected with the novel coronavirus and have the symptoms, **please call the nearest health care center before going to the hospital**

In case of urgency, consultation is available outside of reception hours and referrals to medical institutions will be given as needed.

- Cold symptoms or fever of 37.5 degrees or more for 4 days or more (Same for those who need to keep taking antipyretics)
- If you have strong drowsiness (malaise) or breathlessness (dyspnea)

- If you are elderly, have underlying conditions such as diabetes, heart failure, respiratory disease (COPD, etc.), on dialysis, use immunosuppressants or anticancer drugs, etc., please consult us if the above conditions last for 2 days.
- For pregnant women, please consult as soon as possible.

<Things to keep in mind before consultation>

- If you have a fever or other cold symptoms, take a break from school or work and refrain from going out.
- If you have a fever or other cold symptoms, measure and record your body temperature every day.



For the latest information on the novel coronavirus, please visit the Ministry of Health, Labor and Welfare website.

Coronavirus Ministry of Health, Labor and Welfare

